# Customer service charter

We understand the importance of having respectful and positive relationships with our customers.

Our customer service charter details our mission: to champion the professional nutrition and dietetic workforce to empower people and communities. It describes our values of integrity, courage, transparency and equity.

Our customers include:

- members
- potential members
- stakeholders
- the general public
- our colleagues

Our promise to our customers is to provide excellent service that is always timely, transparent and respectful.

And in return, we ask our customers to be polite, professional, and respectful.

**To read more, download our full customer service charter.**

Contact us

Contact our national office and speak to one of our friendly staff.
About us

Dietitians Australia is the leading voice in nutrition and dietetics in Australia. Our mission is to champion the professional nutrition and dietetic workforce to empower people and communities.